
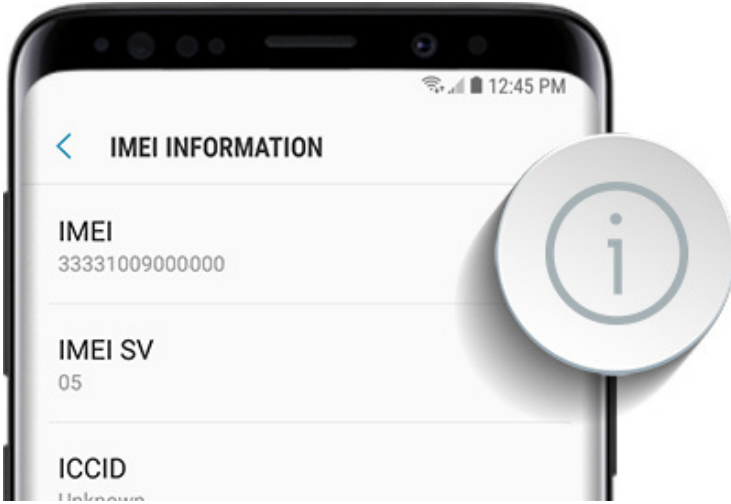




HOW TO ACTIVATE A GEN MOBILE SIM CARD ON SOFTPAYPLUS



WHAT YOU WILL NEED:

 <p>The image shows two types of Gen Mobile SIM cards. On the left is a red 5G SIM card with a pink 'G' logo. Below it is a white 3-IN-ONE SIM CARD packaging with a pink 'G' logo and instructions for STANDARD, MICRO, and NANO sizes. On the right is a white 5G SIM card with a blue 'G' logo. Below it is a white activation card with a blue 'G' logo, a PUK Code (7 53960 02029 7), and an ICC ID. The activation card also features the Gen Mobile logo and a QR code.</p>	<h2>Gen Mobile SIM card</h2> <p>Note: A Pink Network SIM is red in the front and has a pink "G" logo in the back A Blue Network SIM is white in the front and has a blue "G" logo in the back</p>
 <p>A smartphone screen displays the 'IMEI INFORMATION' page. The screen shows the following details: IMEI: 33331009000000, IMEI SV: 05, and ICCID: 143000. A circular information icon is overlaid on the right side of the screen.</p>	<h2>IMEI number of the phone you will be activating</h2>





Login

User ID : * (Case Sensitive)

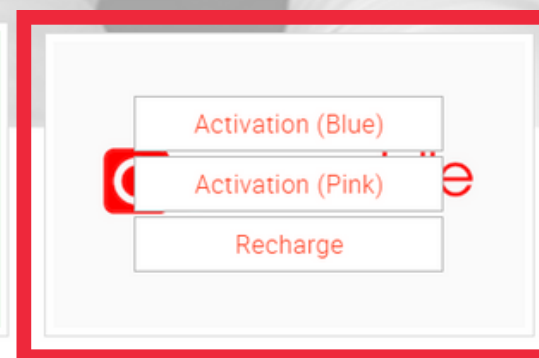
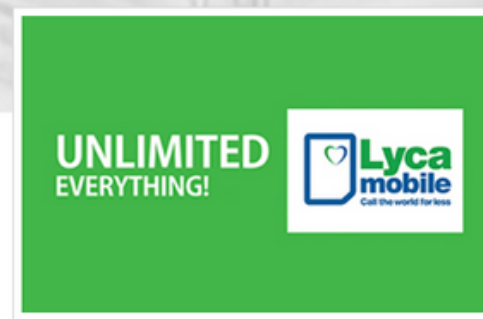
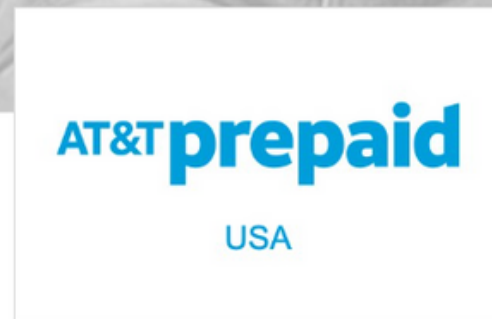
Password : *(Case Sensitive)

[LOGIN NOW](#)

[Reset Your Password?](#)

STEP 1: Go to <https://softpayplus.com>
and login using your business credentials






STEP 2: On the Home Page under **Products**, select **Gen Mobile**
Then, select **Activation** (Blue or Pink)



Activation (Blue)	Activation (Pink)	Refill	Add-Ons	ESN Swap	SIM Swap	MDN Swap
Gen Tool	SIM Order	Device Order	Order History			



Pink

Network Blue Pink

Activation (Pink) GSM

Product Wireless Plan Hotspot(Data only) Plan


SIM

You have entered in 0 Digits

IMEI

You have entered in 0 Digits

Enter in IMEI for Maximize activation bonus.



STEP 3: SIM validation. Fill in the required information and click **ENTER**. If you clicked on **PINK** activation, you will be activating on the Pink Network. If you clicked on **BLUE** activation, you will be activating on the Blue Network.

Activation (Blue)	Activation (Pink)	Refill	Add-Ons	ESN Swap	SIM Swap	MDN Swap
Gen Tool	SIM Order	Device Order	Order History			

Zip Code

City

State

Product **GEN Mobile**

\$10.00 (Gen Mobile 30 Day Plan - Unltd Talk & Text, 1 GB Data Plan \$10 ~ PINK)

\$20.00 (Gen Mobile 30 Day Plan - Unltd Talk & Text, 3 GB Data Plan \$20 ~ PINK)

\$30.00 (Gen Mobile 30 Day Plan - Unltd Talk & Text, 7 GB Data Plan \$30 ~ PINK)

\$40.00 (Gen Mobile 30 Day Plan - Unltd Talk & Text, 16 GB Data Plan \$40 ~ PINK)

\$50.00 (Gen Mobile 30 Day Plan - Unltd Talk, Text, & Data (10 GB Hotspot) Plan \$50 ~ PINK)

\$60.00 (Gen Mobile 30 Day Plan - Unltd Talk, Text, & Data (20 GB Hotspot) Plan \$60 ~ PINK)

Spiff

Port-In ? I'd like to transfer from my current phone number.

Porting to Gen Pink should complete within 2 hrs. If you have any issues, call 1-833-436-6624 and ask for Port-In assistance.

ACTIVATE



STEP 4: Fill in the customer's information (**Zip Code, City, State**) and select the customer's desired phone plan. Then, click **ACTIVATE**

SoftPayPlus Home News Activation REFILL Tools

Activation Success

Your request is being processed.
Please refer to "Reports -> Activation / Port-In" for more information.

Date / Time	2022-Feb-21 16:13:21
Invoice no.	118097
Phone no.	4243909160
SIM	
IMEI	
MSL	
MSID	
Carrier	GEN Mobile
Product	GEN Mobile (PINK) (ACT)
Plan Price	\$20.00
Refill	1
Sub Total	\$20.00
Vendor Fee	\$0.00
Total	\$20.00

PRINT CLOSE

5G genmobile

BYOS
Visit Marketplace [SIM Order](#) [View Gen Mobile Plans](#)

Dealer Support +1 (833) 436-6624
Customer Support +1-833-528-1380

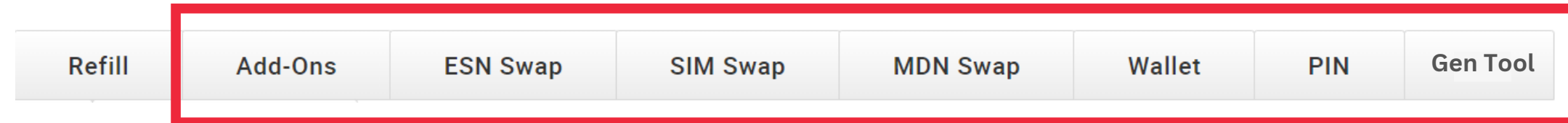
[EBB PROGRAM](#) [EBB COMP](#)

ID Type Status Note Inquiry/Note2 Product Denom(\$)

Pref.Area.Code Phone

STEP 5: Review the information is correct and click **PRINT** for the customer receipt.





STEP 6: Additional tools are available at the top of the portal, including **Add-Ons, ESN Swap, MDN Swap, Wallet, PIN,** and **Gen Tools**



CONGRATULATIONS!

YOUR CUSTOMER IS NOW ACTIVATED ON **SOFTPAYPLUS**

Dealer Support Line: **1 (833) 436-6624**
(PIN/Password of customer required)

Dealer Support Email: **gmdealer@dish.com**

Web Chat with us at **genmobile.com/pages/dealer-support**

Office Hours: 7:00am - 5:30pm PST

